



# March 2023 Newsletter

## Spotlight Driver- Chris Nupp

Chris Nupp has been a local driver with General Transport since September 2021. Originally starting off at the terminal in Akron, Chris made the move to Canton to service a dedicated customer.



Chris is no stranger to GT though as he worked for a company that rented our dock space for 2 years. Chris has made major lifestyle changes and has drastically improved his health since working here before. He also enjoys making music. We are proud to have you as part of the GT Family!

## Feeling Lucky with Your Logs?

With form and manner being a leading cause for CSA points in the Hours of Service category, we want to perform a practice round. From what I have heard, most DOT officers will give you the time to get re-familiarized with sending logs digitally. If you forget, the instructions are in your permit book. Once in roadside view, email them to me and I will enter you to win one of 3 prizes (\$100, \$50, \$25 gift card)!



## Office Spotlight- Erin Vogel

Erin has been employed with General Transport since April 2019. Originally hired as a staff accountant, her hard work led to a promotion to Accounting Manager. She has her bachelor's degree in accounting and business administration from Malone and her

MBA from Ashland. Erin is no stranger to transportation as she started her career with Kuntzman. When she isn't hard at work at GT,



she enjoys working on her 1877 converted schoolhouse home and spending time with her 2 labradoodles. We are proud to have you as part of the GT Family!



## Understanding The CSA System

I am sure we all have heard of CSA points and as a whole, we understand that we don't want points. In addition to having a personal CSA, GT has a company CSA score. Obviously, any CSA points you accrue while driving will go on your personal CSA score, but they also go onto GT's for 2 years. The points are also weighted. For the first 6 months any violation points are multiplied by 3, 7-12 months is weighted by 2, and then weighted by 1 until the violation falls off after 2 years.

The current national average for vehicles out of service is 21.4% and GT is at 15.2%, and the drivers out of service is 6% and GT is at 1.1%..

The company's overall performance is also give an ISS score (Inspection Selection System) which dictates if we are inspected. 1-50- Optional inspect, 50-75 recommended to inspect, 76-100 mandatory inspect. Our current score is a 36.

Unless you are sitting at my desk going through our scores, you may not know that there are different categories to fairly gauge a company and distribute points. If one category goes over the threshold, then we are given an alert to flag DOT until the category falls back below. For the past 2 years, we have had 95 inspections. Of those 65 found no violations.

**Unsafe Driving-** This category has any driving violations (speeds, improper



lane, traffic lights/signals, etc.) Currently at 15% and threshold is 65%

**Crash Indicator-** Obviously any crash we are involved. If it falls into a category to qualify for a DataQ- I can get the accident marked not at fault and the points do not affect our score. Currently at 6% and threshold is 65%.

**Hours of Service Compliance-** Any violations associated to your log. Of the 7 violations we have in this category, 5 of them are form and manner. Make sure you are adding/removing trailers and load numbers. Currently at 31% and threshold is 65%.

**Vehicle Maintenance-** This category houses any vehicle problems. It is our highest points and out of service category. Make sure you are performing proper pre/post trips and staying on top of your routine maintenance. Currently at 32% and threshold is 80%.

**Controlled Substances and Alcohol-** This category should never see any points! Currently at 0% and threshold is 80%.

**Hazardous Materials Compliance-** Any hazmat violations or lack of permits. Currently at 0% and threshold is 80%.

**Driver Fitness-** drivers who are unfit to operate a CMV due to a lack of training, experience, or medical qualifications. Currently at 0% and threshold is 80%.

**Insurance and other-** Failing to have the proper insurance or permits. Currently at 0% and threshold is 80%.

